

White Rodgers 1st generation Emerson Branded Sensi Thermostats Recalled Due To Fire Hazard

Recall Customer Service Hotline: 1-888-847-8742

Important Thermostat Safety Recall

In cooperation with the U.S. Consumer Product Safety Commission, White-Rodgers is undertaking a corrective action plan that affects certain first-generation Emerson branded Sensi thermostats. This corrective action involves Emerson-branded Sensi thermostats that have date codes from 1416 to 1536. Affected thermostats can be damaged by household line voltage during service or replacement of a heating or cooling system, posing a fire hazard. If you suspect that your thermostat is included in this recall, continue reading below to learn about how to implement this corrective action.

To view the US CPSC Press Release, Health Canada's Press Release, or our FAQs please click on the menu button at the top of this page.

How Do I Know If My Thermostat Is Part Of This Recall?

If you own the product pictured below, your thermostat may be included in this recall. The first step to quickly determine if your thermostat is potentially included in this recall, is to look at the front of your thermostat.

If the brand name printed on the front of your thermostat reads EMERSON, then please continue reading below to provide more information about your unit.

Brand Name Location

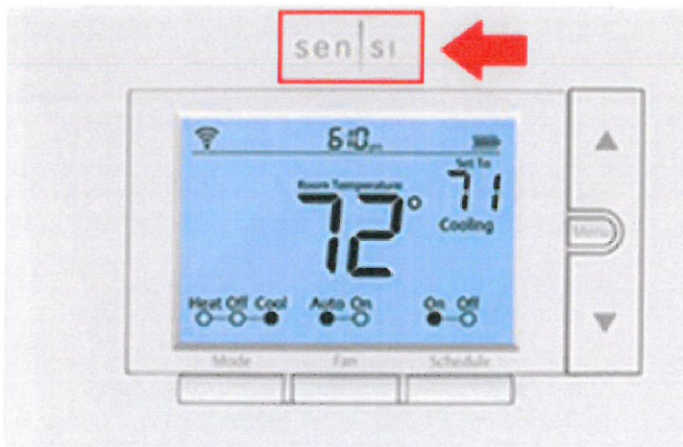
The brand name is located on the front of your thermostat above the screen



IMPORTANT: Please note if the brand name printed on the front of your thermostat reads **SENSI**, your unit is not included in this recall and you do not need to register.

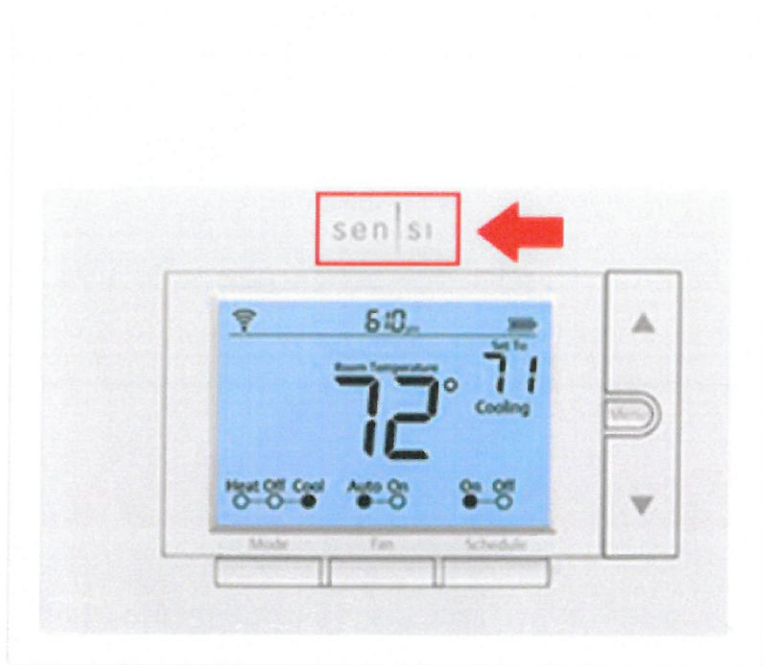
Not Affected Thermostat

The brand name is located on the front of your thermostat above the screen



Tell us the brand name that is printed on your unit

Please click the button below the photograph that shows the brand name that is printed on your unit.



If you need assistance, please contact a representative at 1-888-847-8742 between 7 a.m. and 6 p.m. (Central Time)
Monday through Friday.

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